

Transfer Orientation

Self-Guided Computer Tutorial



Your Account

- You will need to log on every time you use a computer in a facility on campus, using the ACADEMICS domain
- Your username is usually your first initial followed by your last name and the anticipated year of graduation (e.g. jadams13)
- Your password should be changed occasionally for security purposes



JCU Computer Labs

- Dolan Science Center E 337 (7a – 10p)
- Library Commons (first floor, library hours)
- Boler School of Business SB 235 (7a – midnight)
- Student Center, LSC 40, in the Campus Ministry Hallway (7a – 3a)
- Student Center Java City Barista (7a – 3a)
- Center for Career Services Library (8:30a – 5p)



Information Technology Services

- Located online at <http://www.jcu.edu/is>
- Wireless access is available campus-wide
- Each residence hall room is wired with Ethernet ports for each resident
- Each student is supplied with:
 - H: drive for personal data w/ 250 MB
 - I: drive for personal web



Technology Assistance

- Located online at <http://www.jcu.edu/is>
- Call 216-397-3004 (or 3004 on campus) for the HelpLine
 - Monday thru Thursday (8a – Midnight)
 - Friday (8a - 6p)
 - Saturday (Noon - 6 p)
 - Sunday (Noon – Midnight)
- In-person assistance in Student Center lab, LSC 40, Sun -Th, 4-9p



JCU Webmail

- Located online at <http://mirapoint.jcu.edu>
- Your address is “username”@jcu.edu
- Each students has 50MB of storage on their JCU account
- ***It is VERY important that you check your JCU webmail or at least have this email forwarded to another account. This is the primary place where you will receive communication from JCU faculty and administrators



Blackboard

- Located online at <http://blackboard.jcu.edu/>
- Your login and password are the same as those for your JCU Academics account
- It is important to check your Blackboard account frequently as some professors even send course information before the beginning of a semester



BannerWeb

- Located online at <https://web4.jcu.edu:4459/PJCU/twbkwbis.PGenMenu?name=homepage> (off of the Information Services site)
- Used for Course Registration, Degree Audits, Financial Aid information, and other important information

