

## **Student Services**

### **Campus Safety Services (CSS)**

Campus Safety Services was established as a police department under the Ohio Revised Code (ORC 1713.50) by the Board of Directors of John Carroll University. This designation gives officers the same legal authority as any municipal police officer or deputy sheriff. Campus Safety Services works to provide a safe and secure environment for all members of the university community. In order to provide this safe environment, officers work 24 hours a day, 365 days a year, monitoring the campus, promoting safety, and encouraging personal responsibility for safety.

The CSS office is located on the lower level of the Lombardo Student Center, in Room 14. The Belvoir Gate House is staffed 24 hours a day. CSS can be reached by calling extension 4600 from any campus phone or (216) 397-4600 from off-campus. Courtesy phones are located inside buildings throughout campus.

In addition to safety patrols and building checks, CSS officers also answer calls for service, provide escorts upon request, check alarms, and investigate suspicious situations. CSS follows up on reports and takes action as appropriate, including making referrals to the Dean of Students or pursuing criminal charges through the courts. CSS officers work in conjunction with residence life staff, the university administration and local police to seek compliance with and enforce John Carroll policies, local ordinances and state law.

CSS is responsible for parking management. Parking on the campus is by permit only. Freshman and most sophomore resident students are not permitted to have cars on campus. Student permits are sold at the beginning of each semester. Daily permits are sold in the CSS office. Vehicles without a permit or improperly parked may be towed by CSS at the owner's expense.

### **Services for Students with Disabilities**

John Carroll University is committed to providing an education suited to each individual student's needs and talents. This commitment includes assuring equal access and reasonable accommodations for students with disabilities. The Coordinator of Services for Students with Disabilities serves as the contact person for students with disabilities, facilitating communication between and among the students, faculty, and other professionals as necessary.

Admitted applicants and enrolled students who believe they need accommodations should contact the coordinator at (216) 397-4967 (Voice/TTY) as early as possible to allow time for an individualized process to determine the most appropriate and reasonable accommodations for the student.

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### **Student Health Center**

The Student Health Center is an out-patient facility for students. Located on the lower level of Murphy Hall, it provides health care during posted hours seven days a week while the university is in session. The Health Center is staffed by local physicians, registered nurses, and health-care professionals. John Carroll also has a student-led EMS (emergency medical service) squad that is on duty whenever the center is closed.

Students are charged for laboratory tests and for the service of the attending physician. They receive over-the-counter medications free of charge.

University Hospital and Hillcrest Hospital provide overnight hospitalization and after-hours emergency care. Numerous physicians from the Cleveland Clinic and University Hospital are available for referrals.

### **University Counseling Center**

The University Counseling Center provides free, personal, and **confidential** counseling to students of the university community. An initial session with an intake counselor allows a student to share concerns about relationships, family difficulties, stress, loneliness, eating problems, sadness, test or performance anxiety, academic problems, and other matters. During the intake session, the counselor will help students assess their needs, gather information, stress the confidential nature of the counseling relationship, and assign them to a counselor. Counselors are available to meet on an individual basis or in groups with students seeking help. Students may contact the University Counseling Center directly for an appointment at 397-4283.